



Online Music Lessons Terms & Conditions

Our Commitment to you

- A student will receive one (1) half hour online music lesson with their designated Presto Instruments tutor at an agreed time.
- The tutor will be present at the agreed time via an online program, unless they have contacted the individual student or parent/guardian directly via phone or SMS.

Your Commitment to us

- The student will be present at the agreed time unless they have contacted the tutor directly via phone or SMS. Failure to contact your tutor directly may result in the full lesson being charged.

Fees and Payments

- The agreed lesson fee is payable to "Presto Instruments Pty Limited".
- Payment will be made prior to the online music lesson
- Refunds /makeup lessons are not offered except under exceptional circumstances.

Methods of Payment

- Payment must be made directly to Presto Instruments Pty Limited via the following methods:
- Online payment via our website using Moonclerk
- Bank Transfer
- Credit card payment over the phone

Lesson Cancellation Policy

- Where less than 24 hours notice is given, the lesson is forfeited and the lesson fee is payable.
- Where 24 hours notice is given in the event of illness, lessons may be made up or a refund given
- Make up lessons are offered in consultation with student and tutor.

Please note

In accepting your lesson slot with us you are agreeing and accepting our terms and conditions agreement for lessons. Please be sure to keep this document on file for your reference.

Thank you,

Presto Instruments Pty Limited

ABN 80 606 862 293